shatyana Thomas

329 East 29th Street Brooklyn, NY 11226 | (347) 760-7490 | Sdotthomas3@yahoo.com

# Objective

Well-developed communication skills demonstrated through customer service and positive interaction with customers and co-workers. Consistently complemented by supervisors for exhibiting outstanding job performance, reliability, multi-tasking skills.

# Experience

Target

Logistics Team Member | Oct. 2012 - Present

* Work effectively with store management and store crews.
* Supervise the store’s crew through assigning, directing and following up of all activities.
* Effectively communicate information both to and from store management and crews.
* Ability to safely use heavy machinery (crown, wave, power pallet jack, bailer).
* Knowledgeable with safety and emergency procedures.
* Drives to keep the sales floor fully stocked, and ready for a great guest experiences.
* Ability to overcome physical demands (unloading the trailer).

The Gap

Stock Associate | March 2016 - Present

* Maintain inventory and inspect merchandise for defective or understocked items.
* Maintain a clean and neat appearance of store aisles, shelves and display cases.
* Ensure new and transferred merchandise is stocked on tables, racks, bins and cases.
* Receive, processes and place incoming merchandise on sales floor.

Abercrombie & Fitch

Impact Team Member | April 2011 – Aug. 2013

* Knowledge of floor sets and plan -o- gram.
* Preparation and placement of merchandise on sales floor.
* Stockroom maintenance, prepare and receive shipment.
* Weekly stockroom and sales floor audit.
* Monitor sales floor activities to ensure that each customer receive satisfactory service and quality goods.

# Education

Mechanical Engineering Technology

New York City College of Technology - Brooklyn, NY

January 2017 to May 2020

High School Diploma

Norview High School - Norfolk, VA

# Skills

* Proficient in Microsoft Office (Word, Excel, Spreadsheet)
* Electric Pallet Jack Certified (5 years)
* Electric Forklift Certified (5 years)
* 80 WPM
* Customer Service